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FOR IMMEDIATE RELEASE

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Dollar Bank Announces New Downtown Cleveland Financial Solutions Center

Cleveland, OH (October 3, 2025) Dollar Bank is pleased to <u>announce</u> a new Downtown Cleveland Office located at The Beacon, 515 Euclid Avenue. The new Financial Solutions Center will officially open to customers on January 5, 2026. The new location will replace the current Galleria Office at 1301 East 9th Street, which will close permanently at the end of business on January 2, 2026.

Designed to provide a modern and welcoming banking experience, the new Financial Solutions Center will feature the latest technology to assist customers with their banking needs. In addition to standard banking and lending services, the new office will offer access to specialized resources, including Business Services, Dollar Bank Insurance Agency and Dollar Investment Services. For customer convenience, the new center will include a complimentary coffee station, Wi-Fi access and an enhanced customer lounge.

"We are excited to welcome our customers to our new Downtown Cleveland location," said Dollar Bank President and CEO, Jim McQuade. "This move allows us to provide an enhanced experience with a wider range of services in a state-of-the-art facility. Since our founding in 1855, Dollar Bank has been committed to financial inclusion, community dedication and stability. Our new Financial Solutions Center solidifies this commitment in downtown Cleveland."

"We are thrilled to welcome Dollar Bank's new Financial Solutions Center to The Beacon," said Stacie Schmidt, Vice President of Marketing & Communications at Stark Enterprises, the building's management firm. "This partnership not only brings best-in-class financial services to the heart of downtown but also enhances the vibrant community we are building at The Beacon. We are excited to see Dollar Bank thrive in this dynamic location."

Customers with questions about the transition can contact the bank at 216-736-8983 during normal business hours.

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ABOUT DOLLAR BANK

As the nation's largest independent bank, Dollar Bank has been empowering the communities and customers we serve for 170 years. Our more than 90 locations throughout Pennsylvania, Maryland, Ohio and Virginia provide a comprehensive range of personal, small business and corporate banking solutions. We continue to invest in our customers and strengthen our communities through financial education programs and partnerships with organizations who share our dedication to building opportunities for all. As of July 2025, Dollar Bank reported total assets of \$12 billion, total loans of \$9.4 billion, and total deposits of \$9.6 billion. For more information, visit Dollar.Bank.



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ABOUT STARK ENTERPRISES

Headquartered in Cleveland, Ohio, is a full-service real estate development company with the highest level of expertise in acquisition, leasing, property management, construction, architectural design, landscape architecture, and marketing. For over 45 years, Stark Enterprises has been developing and managing generational assets that leave visitors with lasting impressions, balancing new urbanist principles and sustainability practices with economic viability. The multi-billion-dollar portfolio spans nine states and consists of over 30 properties and 12.5 million square feet of retail, entertainment, office, residential, hotel, and student housing environments, with over \$1 billion currently under development. Stark Enterprises' properties are always managed with the company's long-term investment strategy in mind and are continually recognized by customers and industry leaders as among the most well-operated and maintained in the nation. For more information, visit www.StarkEnterprises.com.